

Vijaya First Grade College Pandavapura

Report of Student Satisfaction Survey.

The need to conduct the Students' Satisfaction Survey is enormous as it tells us the opinion of the students about the efficiency of various facilities available in the college and also about their requirements for different other services. Such survey thus gives an outline about how things are to be planned to ensure better services and facilities to students who happen to be the foremost stakeholder of the College. Since it is one of the important prerequisite for ensuring quality education we have planned a satisfaction survey on facilities provided by the college to the students. Based on a Survey conducted on a small sample of students the difficulty and expectations of students on various facilities were identified.

Consequently, a Questionnaire was developed with different facilities into 10 categories. 1) Conduct of regular classes 2) Time Punctuality 3) Preparation for the classes 4) Covering the portion within the limit specified 5) Competency of teaching the text prescribed in the syllabus 6) Skills such as Voice, Clarity and fluency of language of each teacher 7) Methodology of teaching 8) Interaction with the students 9) Accessibility of teacher outside formal classrooms and 10) The role of teacher as guide.

There are ten levels for the respondent to comment viz. lowest is number 1 whereas the highest is number 10 which shows that the experience of the student is extraordinary. 85 percent of the students have responded positively while negligible number of students has responded not that positively which has nothing to do with the general opinion of the students of the college.

The response thus collected is returned back to IQAC cell where the response is analyzed and the final report is prepared and which is also uploaded in the college website.

The methodology shall enable the College to understand the facilities that are available are adequate and but some facilities are to be provided in order to improve quality. It is been hoped that such a survey shall help the college to understand both short term and long term needs of the students and plan accordingly.